

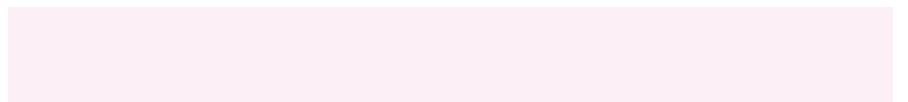
VicSuper
GPO Box 89
Melbourne VIC 3001
vicsuper.com.au

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Important information about your VicSuper account



Changes to your product

Your current product	New product from 1 May 2023	New USI
VicSuper Flexible Income	Aware Super Retirement Income	53 226 460 365 002
VicSuper Flexible Income with Transition to Retirement	Aware Super Retirement Transition	53 226 460 365 002
VicSuper Term Allocated Pension		

Your income payment reference on your bank statement

When you receive an income payment, the description you see on your bank statement will change from VicSuper to Aware Super.

There won't be any change to your income payment methods, amounts or the frequency you receive your income payments.

Changes to your communication preferences

Your communication preferences let us know how you'd like to receive information from us and the type of information you want us to send you.

These preferences will be updated in your online account from Monday 1 May 2023. Where possible, your previous choices will be reflected in your member account. However, some of the options may have changed.

Once your account has changed to Aware Super, you can log in to Member Online and go to Profile: Communications preferences to review and update your communication preferences.

New operating hours and phone number

From 8am Monday 1 May 2023, the operating hours and phone number for you to contact us will change to:

Monday to Friday
8:00 am to 7:00 pm (AEST/AEDT)

 T: 1300 650 873

International calls

 T: +61 3 9131 6373

You can find all the Aware Super contact details on our website at aware.com.au/contact

VicSuper members are moving to the Aware Super division

An intrafund transfer is a transfer of fund members and their benefits between superannuation products within a regulated superannuation fund. VicSuper members are being moved to the Aware Super Accumulation and Pension division in the Fund.

You don't need to do anything as a result of this transfer and it will not impact your balance or result in any changes to your investment options, insurance benefits, fees and costs.

What stays the same?

There are a number of key details that won't change for you:

- Your member number and account number will stay the same.
- Your login username and password details for your Member Online account and the app will stay the same.
- There'll be no changes to your investment options.
- While there'll be no changes to your fees and costs, please note that due to rounding of the monthly fee amounts the total account keeping fee may be \$52.01, instead of \$52.00, in some years.
- If you already have a relationship with an Aware Super financial adviser, this will continue.
- Any death benefit nomination you have in place will remain unchanged.

